## Secure Web Portal Setup







## How to Access Important Information & Tools Online

Sign up for your own secure web portal account to gain access to helpful information and interactive tools.

Visit our website Ambetter.NHhealthyfamilies.com.

Click the **LOGIN** button to get started!

- Check member eligibility
- Submit prior authorization requests
- View patient list
- View, adjust, and submit claims
- \$ View payment history
- Update provider demographic data
- And more!

## FIRST, SIGN-UP

- 1 Click the Create an Account button
- 2 Enter your:
  - Tax ID number
  - · First and last name
  - · Email
  - A password (must be at least six characters in length with at least one uppercase and lowercase letter and at least one number or symbol)
- 3 Click Register

## THEN VERIFY

- 4 Check your inbox for a verification email and click the link provided
- Log in with the email address and password used when you signed up
- 6 Select three security questions and answer them. Enter a telephone, and a fax number, and then click Submit
- Validate your registration by entering your NPI and billing ZIP code, and then click Validate Registration

QUESTIONS? Ambetter: 1-844-265-1278

Access the secure provider website using Internet Explorer 8.0 or higher, Firefox and/or Google Chrome. For optimal performance, update your browser to the most recent version. © 2015 New Hampshire Healthy Families is underwritten by Granite State Health Plan, Inc. All rights reserved.

<sup>\*</sup> System requirements: